Bhubaneswar – How Inclusive Processes Create Better Transport Systems for All

Presented by
Ms. Dipti Mahapatro
General Manager (P&A), CRUT
FROM NO BUS TO MO BUS

NCC ➔ GCC
BUS TODAY FOR BETTER TOMORROW
MO BUS FOR BETTER YOU

- Concession on fare for PwDs & senior citizens
- Priority seats
- Disaggregated ticketing
- Mo Bus App
- Holistically designed Bus Queue Shelters

BUDGET FRIENDLY
#MoBusPasses
NECESSITY IS THE MOTHER OF INVENTION

Supercyclone Fani hindering normal bus operations

Grocery on Wheels

BQS turned into vegetable vending zone
RIDE WITH PRIDE

- Classroom training for Mo E-Ride
- Hands on training for Mo E-Ride
- Mainstreaming marginalized communities
- Building a pool of professionally trained & skilled people
- Integrity of the crew
- One of its kind Gender Empowerment initiative
THE WAY WE MOVE

- Regular surveys held to collect public feedback
- Citizen Participation in planning process
- Regular training & counselling of crew
- Constant expansion of Mo Bus network
- Active social media engagement with the public & prompt grievance redressal
THINK GLOBALLY, ACT LOCALLY

Circular Economy through refurbishment of old buses

Depots adhering by Green Building norms

E-Buses & charging infrastructure

Multimodal integration
PUBLIC TRANSPORT OF THE PEOPLE, BY THE PEOPLE, FOR THE PEOPLE
THANK YOU!